



Compact information  
**Technical Services**





# PROFESSIONAL TECHNOLOGY FOR COMPLEX REQUIREMENTS



## Technical Services 24/7

**Nationwide Technical Service – specialized in telecommunications with 24/7 order acceptance**

We support telecommunications companies across Germany with technical services that are reliable, flexible, and available around the clock.

Whether aerial platform operations, emergency power supply, winter services, or refueling, we handle the complete planning and execution of technical onsite operations.

For rented emergency power generators, we also rely on modern remote monitoring. This allows us to keep constant track of operating data such as fuel levels and fault alerts—and to intervene early before a situation becomes critical. The result: less day-to-day workload for you and maximum operational reliability.

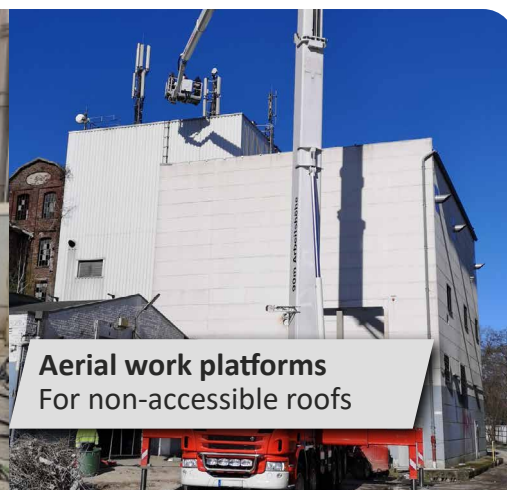
### Serviceportfolio

- ✓ 24/7 order acceptance – 365 days a year
- ✓ Provision of aerial work platforms, emergency power generators, winter services, or refueling
- ✓ Execution of assignments even in hard-to-access terrain
- ✓ Onsite service
- ✓ Pick-up service
- ✓ Disposal / removal of obsolete equipment
- ✓ Reworks
- ✓ Secure transports
- ✓ Handling of your recycling orders
- ✓ And much more – our services are as diverse as our customers' requirements

## USE CASES



**Emergency power generators for flood crisis areas**  
Particularly challenging access conditions



**Aerial work platforms**  
For non-accessible roofs



## Aerial Work Platform Service

**Reach new heights with us – rent modern aerial work platforms nationwide and work safely**

Our aerial work platform service is specifically tailored to the requirements of the telecommunications industry and can be on site within 12 hours if required – efficient, safe, and available throughout Germany.

Using state-of-the-art aerial work platforms, we enable safe and efficient work at great heights, for example during antenna installations, maintenance work, or installations at hard-to-reach locations.

Benefit from our experience gained through numerous project deployments, a strong partner network, and technology at the highest level.

- Nationwide availability
- Express deployment by arrangement within 12 hours
- 24/7 order acceptance – 365 days a year



## Emergency Power Service

**Rent mobile emergency power – fast, reliable, nationwide**

Our emergency power service is specifically designed for critical infrastructure such as telecommunications sites and is available throughout Germany.

In many cases, we can deliver emergency power generators within just 6 hours, depending on region and availability.

Thanks to modern remote monitoring and high-performance technology, we ensure a reliable and stable power supply.

- Optional 360° service – the all-round worry-free package
- Nationwide provision of web-monitored emergency power generators
- Express delivery by arrangement within 6 hours
- 24/7 order acceptance – 365 days a year





## Fuel Service

### Reliable refueling for emergency power generators

Our fuel service ensures the continuous refueling of mobile power generators in continuous operation – even under extreme weather conditions, nationwide.

With permanent **fuel level monitoring** and flexible deployment planning, we guarantee an uninterrupted energy supply for your systems – always ready for operation, around the clock.

Rely on precision, maximum reliability, and fast fuel delivery – even in demanding environments.

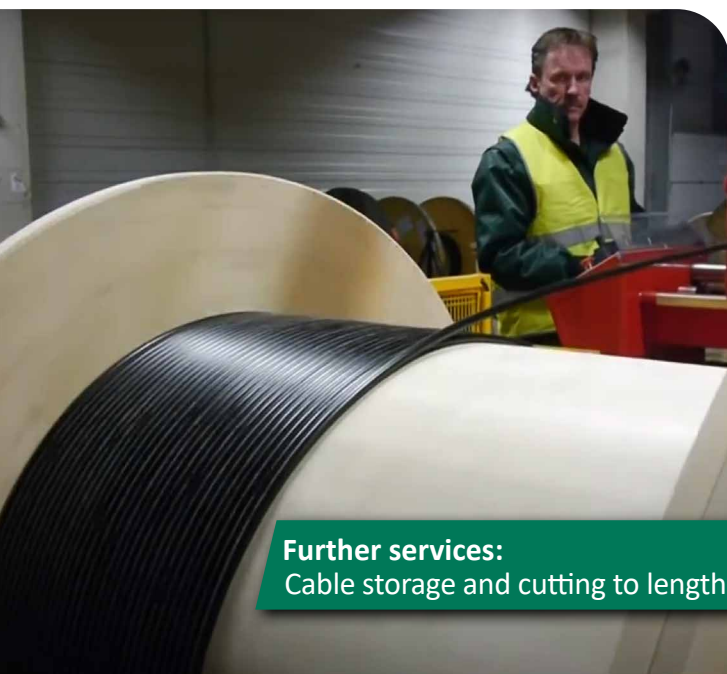
## Winter Services

### Nationwide snow clearance and gritting for your sites

Our professional winter services ensure safe telecommunications sites across Germany, providing efficient snow clearance and gritting in snow and icy conditions – even under adverse circumstances and in difficult terrain.

Thanks to reliable deployment planning and modern equipment, we guarantee fast response times and seamless coverage – even in extreme weather conditions.

Rely on safety, punctuality, and comprehensive winter logistics throughout Germany.



**Further services:**  
Cable storage and cutting to length



Discover our  
transport and logistics services as well at



[www.itc-logistic.de](http://www.itc-logistic.de)



# Remote surveillance

We monitor everything - You stay secure

When you rent an emergency power generator from ITC Logistic, you benefit not only from state-of-the-art technology and fast delivery, but also from a comprehensive remote monitoring service provided by our Technical Services team.

We keep an eye on your generator

Our experts monitor all relevant **operating data in real time** – from **fuel levels** and **fault diagnostics** to **location tracking** and **automated alerts**.

Thanks to this intelligent remote monitoring, we can identify potential issues at an early stage and respond quickly – often before you even notice them. For you, this means fewer outages, less effort, and maximum operational reliability.



# Onsite-Service

Onsite services that take the pressure off your operations

Our onsite services are as flexible as your requirements. Whether it's equipment installation, replacement of faulty hardware, or comprehensive maintenance, we ensure fully functional technology and smooth operations directly at your location.

With plug-and-play replacement including return of old devices, professional fault diagnostics, and support for rollouts or rollbacks, we're there exactly where you need us – even outside regular business hours. Our technical expertise combined with logistical excellence makes ITC Logistic your trusted partner for end-to-end onsite services.



## The sales team and I are here for you!

- T. Riemenschneider

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A PART OF



## For more information

Find out more about us and download all brochures from the download section of our homepage [www.itc-logistic.de](http://www.itc-logistic.de).

This saves paper and valuable resources.



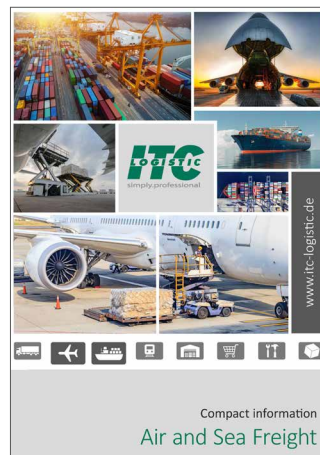
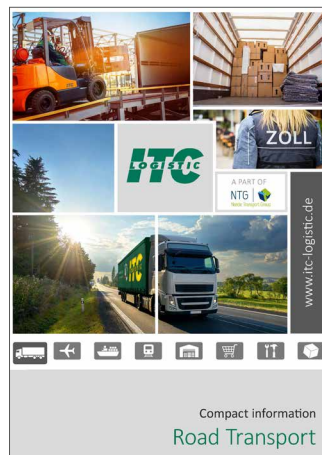
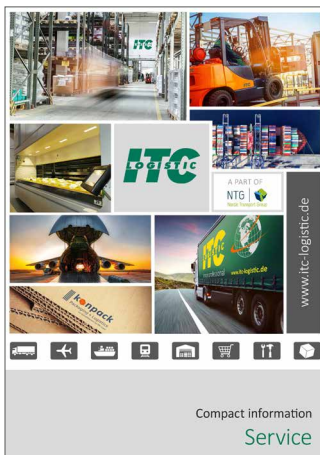
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## Our locations

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**All NTG Group  
locations at a glance!**